

## NIKLS "One CALL" Property Services

(24 Hr. ☎) **604.One.CALL** (663.2255)

toll-free 1.866.598.8414 • fax 604.598.8416  
#14 - 8456 129A Street, Surrey, BC V3W 1A2

[www.niklsonecall.com](http://www.niklsonecall.com)

## Emergency Plumbing Services

24/7/365 plumbing service and complete  
"One Call" Response to emergencies.



### Common Plumbing Emergencies

Different from companies that focus on new construction, Nikls "One CALL" Property Services excels in service and repair. Troubleshooting and solving problems is what we do best.

Our team is well equipped with the latest tools to handle all your small and large plumbing repair work. Colour video drain cameras and line locators help us properly diagnose deep drain problems. Pipe freezing equipment, our pump truck, and our other integrated trades people enable us to solve difficult problems quickly and thoroughly with minimum disruption to your tenants.

Some of the most common emergencies we handle ...



#### Pipe and Fitting Leaks

We can track down difficult to find leaks and repair them quickly to minimize water damage to your property. And if line replacement or a building shut-down is needed, we bring you an action plan.



#### Hot Water Tanks

When a hot water tank goes, the tank often ruptures creating a large and sudden problem. We can replace a bad hot water tank and restore hot water service quickly with minimal disruption.



#### Hosebibs and Faucets

Indoor taps and faucets, and outdoor hose-bib repair and replacement is another frequent problem at commercial properties that needs to be tackled quickly.



#### Blocked Drains

In multi-tenant buildings, a blocked drain can cause problems for multiple tenant spaces all at once. We are fully equipped to tackle deep main-line blockages that affect your entire drain system.

### "One CALL" Emergency Service

When you need multiple trades to tackle a difficult problem, Nikls "One CALL" is there for you with our integrated service solutions.

For example, a bad water leak in a multi-tenant building may require four different trades ... locksmithing, plumbing, flood restoration, and damage repair.

This is just one example of the many types of multi-trade emergencies we handle regularly. And it enables us to tackle your property emergencies efficiently and effectively, saving you cost and time.

Example of a Multi-Trade Emergency ...



#### 1. Mobile Locksmithing

To gain emergency access to a tenant or secure area when access is not available. Often, floods or leaks can start in a space above the tenant who initially reports it where no one is present.



#### 2. Plumbing

To repair the leak quickly and minimize damage. We prioritize emergencies to ensure flood damage is mitigated by stopping the source of the leak as quickly as possible.



#### 3. Flood Restoration

To clean up the flood and properly dry the walls and floors to prevent mold growth. Proper restoration can greatly reduce the cost of any renovations that might be needed afterwards.



#### 4. Damage Repair

To repair both minor and major water damage to walls, ceilings, and flooring. We also repair electrical issues such as lighting and short circuits caused by water damage.

# Serving Property Managers Since 1994

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## Leading Edge Plumbing Solutions

One Call for quality, competitive and reliable solutions for all your large and small plumbing challenges.



### Confined Space Entry

Our staff is trained, equipped, and experienced in conducting confined space repairs. Primarily, such repairs involve pipe breaks and leaks located in deep sumps, crawl spaces, and even underneath building foundations. Our team ensures all operations are conducted with the necessary safety plan and CSE permits, and we mobilize quickly to assess and repair major plumbing problems in confined space situations before they worsen.



### Line Freezing and Isolation

Why shut down the whole building? Sometimes, there are no shut-off valves to isolate a plumbing issue for repair. Usually, the whole building must be shut down which causes great inconvenience to tenants, both commercial and residential. We can isolate the problem area by freezing the lines to block water flow, and then repair the problem without having to shut down the main water supply to the building.



### Water Main Repair

For big jobs such as water or sewer main repair, Nikls "One CALL" brings you a complete solution. We help you take care of any permits required. We excavate the area, make the necessary repairs, and then refill and pave the area. There is no logistical nightmare to deal with regarding multiple trades. We take care of everything. And our goal is to complete the work quickly and efficiently to get you and your tenants operating again as soon as possible.



### Water Extraction

No flood is too big or too small. We handle everything from carpet cleaning to properly drying out wet drywall, to pumping out flooded basements, yards, and parking lots. Nikls "One CALL" has all the equipment and trained water extraction staff to handle all your needs. Most importantly, we work to fit your needs, whether you need basic water extraction or more comprehensive water remediation and damage repair.



### Camera Inspection and Line Tracing

Difficult pipe blockages will sometimes require a detailed assessment of the problem. Rather than excavating or opening up walls and pipes, we serve to save you that expense by inspecting the inside of the piping with our state of the art line cameras. We can determine exactly where the problem is, what it is, and how to repair it. We can also conduct detailed line tracing to determine where pipes lead to when plumbing blueprints are lost or are unavailable.



### Drain Cleaning

Ask us about putting together a preventative maintenance program for the drains on your property. Regular maintenance is critical for sanitary lines, storm lines, and kitchen sink stacks in highrise buildings. Without this maintenance, expensive problems often arise. If you do experience a problem, we can take care of it using a wide range of augers and high pressure hydro-jetters for cleaning out small pipes and large commercial lines.



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